

### Key challenges in the management of Big Data

for the institution and the individual

**Barteld Braaksma** 

25 October 2018



### Centraal Bureau voor de Statistiek (CBS)



- Established 1899, 5 employees at Binnenhof
- 1949-1973: 23 locations in The Hague
- 1973-2008: Voorburg
- 2008-now: Leidschenveen
- 1978-now : Heerlen
- Since 10-10-10: Bonaire

#### Two (three) offices- or sixteen?



• 1982: 3600 employees

• 2018: 1800 employees

Most employees now with higher (HBO/WO) education





Urban

Data Center

Leiden



Departmental data center (2x)

Rural data center

CBS has started to create Urban Data Centers

To connect CBS data and CBS data-expertise to cities leading to:

- a better understanding of a city
- better informed city decisions
- better city finances
- harmonized and standardized data
   (local regional national international)

Academic data center

Provincial data center





















#### A statistical treasure chest



Statistics Netherlands (CBS) enables people to have debates on social issues on the basis of reliable statistical information



Statistical results next to data on individual persons, companies, etcetera



Confidentiality protected by law (GDPR and CBS Act)



### **CBS** products and services

#### **Traditional**

- ✓ Regular official statistics (annual, quarterly, monthly, ...)
- ✓ Press releases and other publications
- ✓ Dissemination to EU, IMF, OECD, UN, ...
- ✓ Machine-readable open data
- ✓ Microdata access for scientific purposes
- ✓ Commissioned statistics
- ✓ Applied research
- ✓ Statistical software
- ✓ Statistical training

CBS was elected best government organisation of the year 2015

#### New and under construction

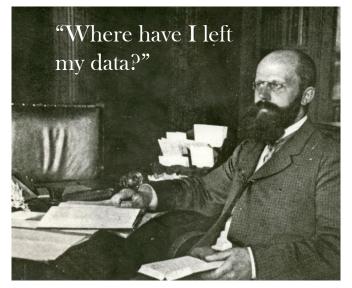
- ✓ Urban Data Centers
- ✓ Statistical consultancy
- ✓ Third party data services
- ✓ Experimental statistics
- ✓ Data camps and hackathons
- ✓ CBS Academy
- ✓ Information dialogue

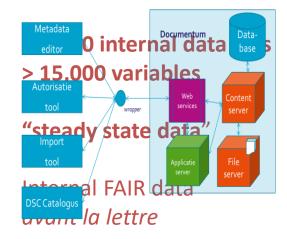


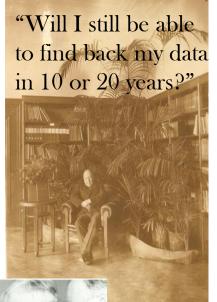


#### **Data Service Centre (DSC)**

#### for internal data management













#### But: is the time of statistics over?



In a post-truth world, statistics could provide an essential public service John Pullinger

(National Statistician UK)
By combining the best
of both worlds

**Statistics Netherlands** 

https://www.theguardian.com/politics/ 2017/jan/19/crisis-of-statistics-bigdata-democracy

Data, data everywhere

Information has gone from scarce to superabundant.

The Economist

# **CBS** answer: Center for Big Data Statistics





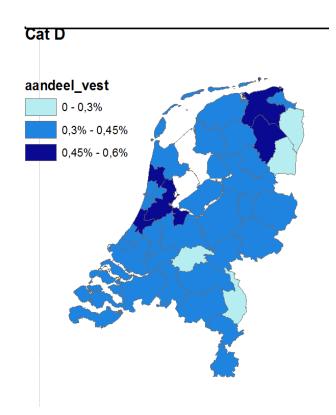


- Both national and international
- Various relationships



# Measuring the internet economy in The Netherlands





#### Main research question:

"What is the importance of the internet to the Dutch economy?"

#### The aim of the research project was fourfold:

- 1. Determine a pragmatic definition of "the internet economy"
- 2. Show the importance and size of the internet economy in NL
- 3. Show the possibilities of new measurement methods
- 4. Explain differences from regular statistics/concepts











# **The Peppernut Index**

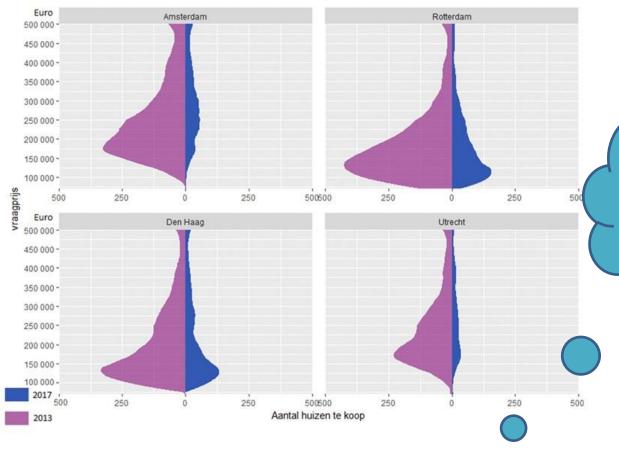
seasonal cookies and candy





### The Dutch online housing market





How to integrate such an API in the CBS environment?



Number of houses for sale online, 2013+2017

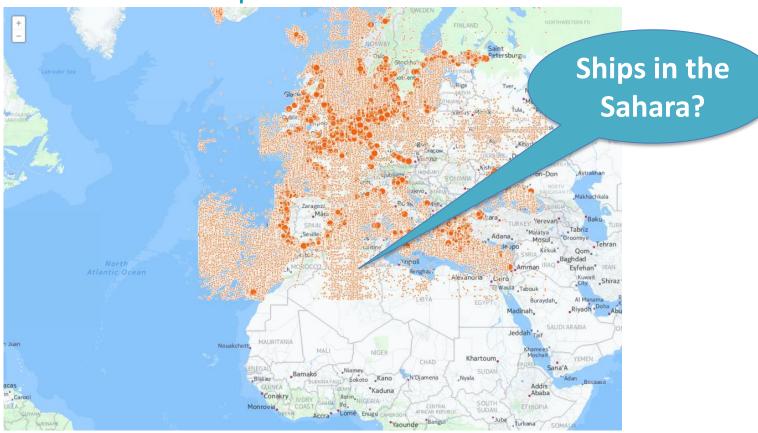
Source (API):





# What about quality of big data?

AIS data from ships





Automatic identification system
Worldwide standard using GPS-like sensors
For most ships obligatory

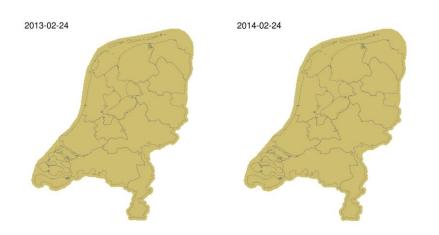


#### Innovative collaboration models:

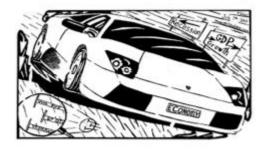
#### **CBS-UTwente Data Camp 2015**

### The Netherlands in bloom

Maaike Hersevoort (CBS) Hamed Mehdipoor (UT)



#### Do cars drive the economy?



Dan Ionita (UT) and Ronald van der stegen (CBS)







### National bicycle counting week

#### Using the crowd with the help of students





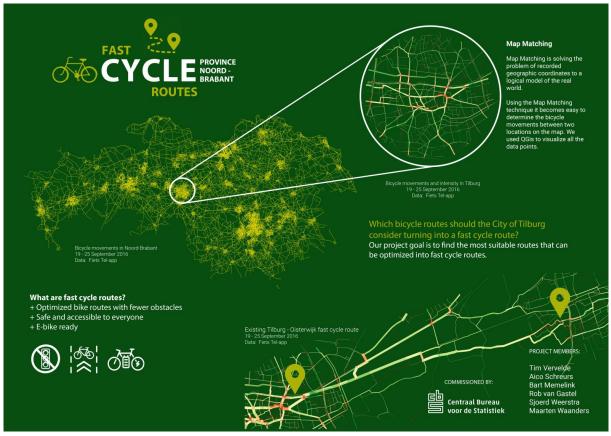


Can we turn this into statistics?



# National bicycle counting week

Using the crowd with the help of students







Yes we can! See also the site



#### **Data dilemmas**



self service?

#### Better data access for scientific research



#### From the **ODISSEI** website:

Netherlands (CBS). (...)

(Open Data Infrastructure for Social Science and Economic Innovations)
ODISSEI works to develop a sustainable research
infrastructure for the social sciences in the Netherlands.
Through ODISSEI, researchers within the social sciences
will have access to large-scale, longitudinal data
collections connected to registrations from Statistics

(...) The creation of a national data platform has been included in the National Roadmap for Large-Scale Scientific Infrastructure 2016-2020.



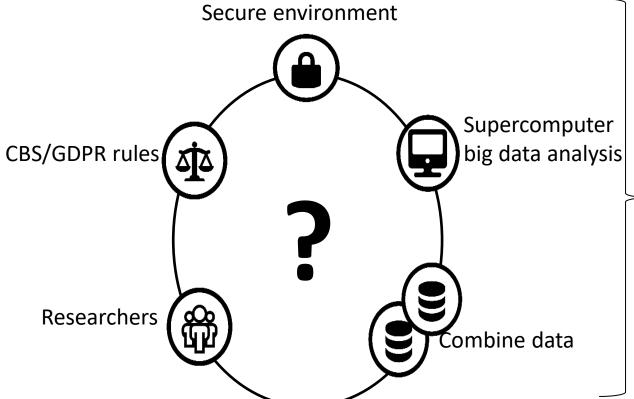
# **Proof of Concept ODF- ODISSEI Data Facility**







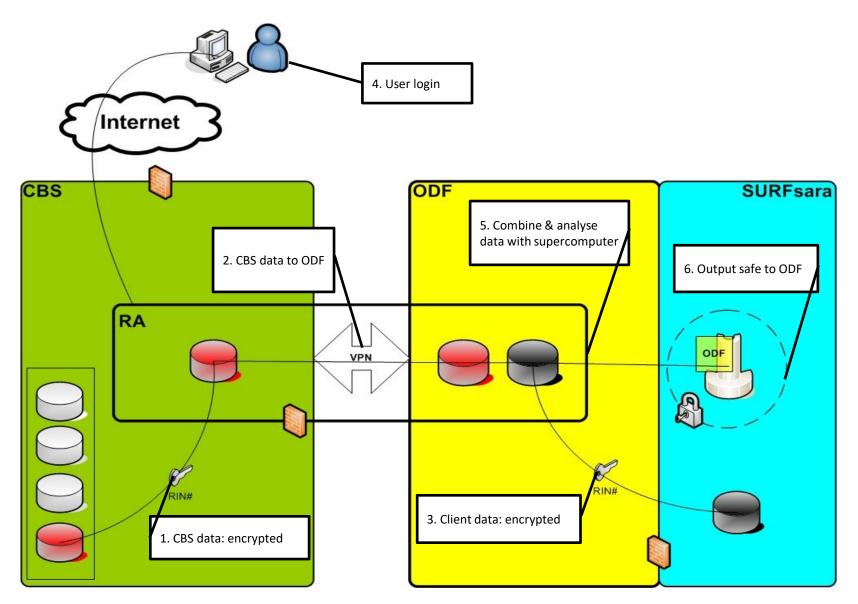




Proof of Concept challenges

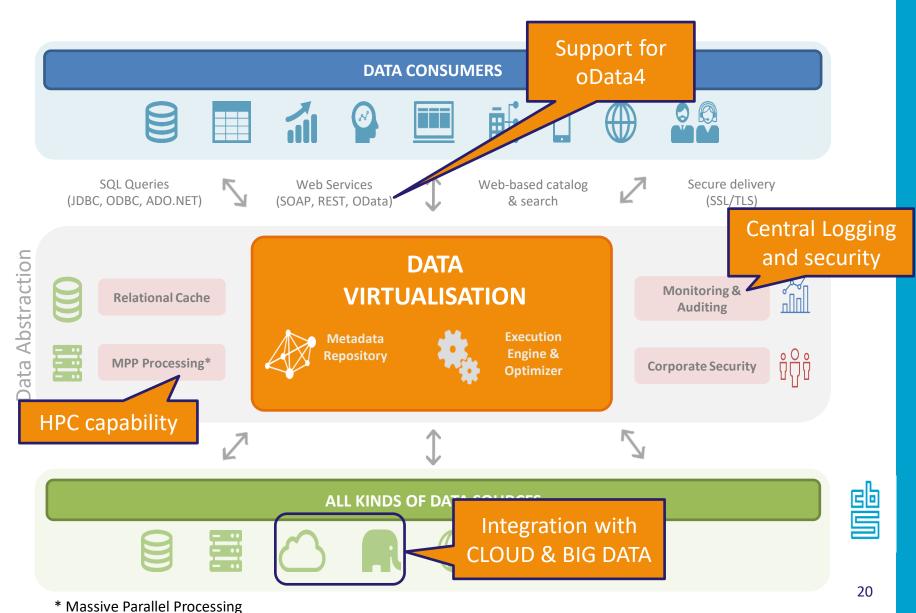


# **ODF** implementation





#### **Towards a Data Virtualisation Architecture**



# Hal Varian 'On workers and managers'



The McKinsey Quarterly, Januari 2009:

I keep saying the sexy job in the next ten years will be statisticians (...)

Because now we really do have essentially free and ubiquitous data. So the complimentary scarce factor is the ability to understand that data and extract value from it.

I think statisticians are part of it. (...) Managers need to be able to access and understand the data themselves.

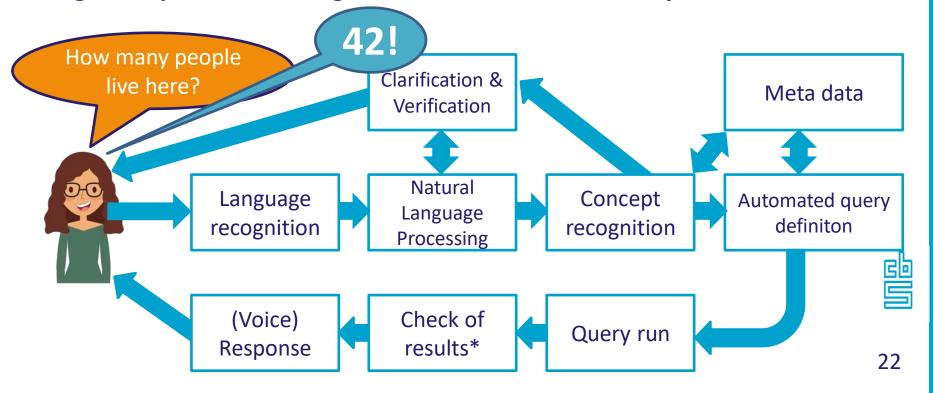
- Chief economist at Google
- Emeritus professor at Berkeley



# The Information Dialogue

"An arbitrary user can ask CBS any arbitrary question at any arbitrary moment via any arbitrary platform (desktop, tablet, mobile device).

Next, CBS clarifies the question in a partly or fully automated dialogue and, based on available content (text, images, data, audio, visuals and data visuals) a single complete answer is given in a format demanded by the user."



# Data is an EU priority



# Takeaway messages (long versions)

- 1) The importance (and volume, variety and velocity) of data is rapidly growing. This calls for new methods and architectures of data management.
- 2) New relations between societal partners are emerging. Collaboration and partnerships are crucial in moving forward. Data sharing is not just an option, it is a must!
- 3) A combination of top-down (frameworks, guidelines) and bottomup (experiments, concrete cases) approaches works best.
- 4) The importance of soft skills (communications, negotiation, sensitivity to the environment) for researchers is increasing. The ivory tower disappears.
- 5) Whatever you do, support at top management level is extremely important- create the conditions for change and innovation.



### **Takeaway messages (short versions)**

- 1) New methods and architectures of data management are needed
- 2) Collaboration and partnerships are crucial in moving forward
- 3) Combine top-down and bottom-up approaches
- 4) The importance of soft skills is increasing
- 5) Create the conditions for change and innovation at top level











Facts that matter

